

Restrictive Practices Authorisation (RPA) News

RPA Newsletter - September 2020

In this Issue

Welcome to our September 2020 issue of the RPA Newsletter. In this issue we will be discussing:

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- NSW RPA Webinars
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- · Review of a Restrictive Practice
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- · Adult Intellectual Disability Mental Health ECHO 10 weeks Session
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- · Test your knowledge!



We encourage you to help spread the word and forward the monthly RPA Newsletter on to your colleagues. Help us keep the NSW disability sector informed about restrictive practice authorisation in NSW.

COVID - 19

The NDIS Quality and Safeguards Commission, NSW Government and Council for Intellectual Disability (CID) links below provide information, resources and advice on the management of COVID19 for service providers. The first link relates to behaviour support and restrictive practices:

New Resource

- Guidelines on the rights of people with disability in health and disability care during COVID-19
- For your information NSW Health has just launched it's new accessible resources on COVID-19
- Easy read version of What you must do under new Coronavirus rules
- Coronavirus (COVID-19): Behaviour support and restrictive practices
- Coronavirus Disease 2019 (COVID-19) Outbreaks in Residential Care Facilities
- NDIS Commission coronavirus (COVID-19) information

- · Help us save lives
- Staying safe from Coronavirus
- Service Providers



NSW RPA Webinars

DCJ are conducting two webinars in October 2020. One will focus on the end-to-end process of submitting and approving restrictive practices in the NSW RPA System. The other will focus on authorisation requirements.

Links for registering to a session are below.

The number of attendees for each session will be capped at 50. If you click on the link and receive a message that states the session is closed it means the session is at capacity. Please send an email to the RPA Inbox: RestrictivePracticesAuthorisation@facs.nsw.gov.au – more sessions will be conducted on demand.

Session 1 - End-to-end NSW RPA system demonstration

Date: 15 October 2020 Time: 10:30 am – 12 noon

This session is recommended for new users of the RPA System who have not attended previous information sessions. It will focus on how to submit and approve restrictive practices in the NSW RPA System. The webinar will also include an overview of roles and responsibilities according to the function (i.e. Behaviour Support Practitioner) and how key dashboard components can assist with the monitoring of practices.

For Registration: Please register via this link

Session 2 - RPA Requirements in NSW

Date: 22 October 2020 Time: 10:30 am – 12 noon

This session is recommended for anyone who is new to RPA in NSW or who would like a better understanding of the requirements for authorising a restrictive practice. Participants will have the opportunity to ask policy-related questions.

For Registration: Please register via this link

The Team is looking forward to your participation.





RPA System update

Exciting news, the upgrades to the RPA System are now live! A description of the new enhancements can be found under the Help menu of the RPA System.

Thank you again for your continued use of the NSW (DCJ) RPA System (System).

The new version incorporates upgrades, new features and modifications in accordance with development plans and feedback received from users.

A description of the new enhancements is below and can also be found under the <u>Help menu</u> of the RPA System.

Quick Reference Guides (QRGs) have been updated in relation to these upgrades and are available under the Help menu of the RPA System.

The RPA User Guides will also be updated to reflect the changes and all users will be informed as soon as they are available.

Please feel free to contact us with any queries and concerns you may have in relation to this upgrade.

For the best possible experience when accessing the NSW (DCJ) RPA System we recommend using one of the following browser types:

- Google Chrome
- Firefox
- Microsoft Edge



Please see more detailed information on the upgrade below:

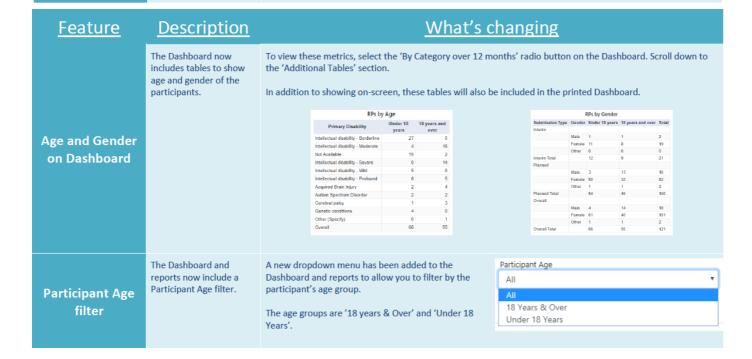


NSW RPA System Upgrades September 2020

General layout changes	A number of changes have been made to the layout.			some cha					
					nas been incr	overall layout of eased to allow all	provide mosearching. The first arcombined	fields have been adde ore information to be and last names of Parti- into one field and now pants' record.	viewed after cipants have been
	Hyperlinks have been added throughout the system to replace the 'View' buttons.	to and		issions	ost menus ha	ve been replaced v	vith hyperlir	ks to make faster to r	move from one scree
		Show to ± entries ExportsoFined			Search:				
			Submission ID	Submission Status	NDIS Participant ID	Name	Date of Birth	Service Provider	Service Provider Manager
4.0			1433	Completed	ABCDE123456789	Tobias Testing	30-Sep-1954	Strawberry Hills Service Provider	Service Provider Manager
Hyperlinks			1429	Expired	1234567890	Tammy Testing	12-Aug-1998	Strawberry Hills Service Provider	Service Provider Manager
			1428	Completed	1234567890ABC	Teri Testing	12-Aug-1996	Strawberry Hills Service Provider	Service Provider Manager
			1427	Expired	1214567890ABC	Teri Testing	12-Aug-1996	Strawberry Hills Service Provider	Service Provider Manager
			1426	Released	1214567890ABC	Tammy Testing	12-Aug-1996	Strawberry Hills Service Provider	Service Provider Manager
		s	howing 1 to 5 of	5 entries					Previous 1 Next

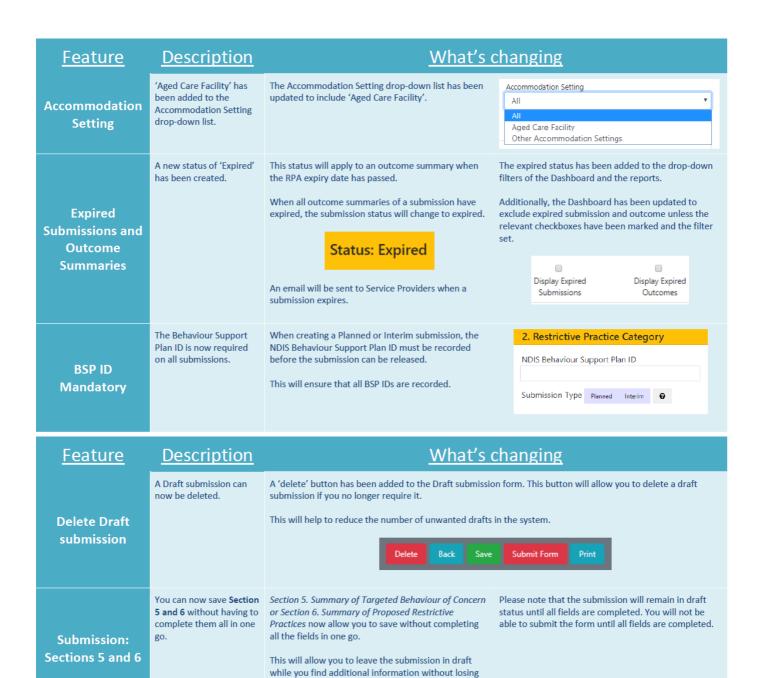
What's changing Feature Description The new floating menu bar contains quick links that There are now floating Quick Links menu bars on the right will take you to each section of the submission or hand side of the outcome. Back to Ton Participant, Submission, 1. Participant Details Outcome, Review and The items will appear as each section of the form is Practitioner pages. unlocked. 2. Practice Category This feature will make it easier to navigate through 3. History 4. Documents Floating menu 5. Targeted Behaviour bar 6. Proposed Practices 7. Completed By 8. Consent 10. Panel Members

Description What's changing **Feature** The Open Action table The actions for your organisations/branch are now **Open Actions** now shows Planned and shown in two columns, to make it easier to identify All Actions in your organisations/branch Interim submissions in which actions relate to planned or interim separate columns. submissions. Authorisations Pending Consent Authorisations Pending Approval Authorisations Withdrawn **Open Actions** Submissions in Draft Submissions in New **Table** Submissions Awaiting FACS Independent Specialist Allo Reviews Pending Approval oming Meeting Date 14/08/2020 2:00 PM

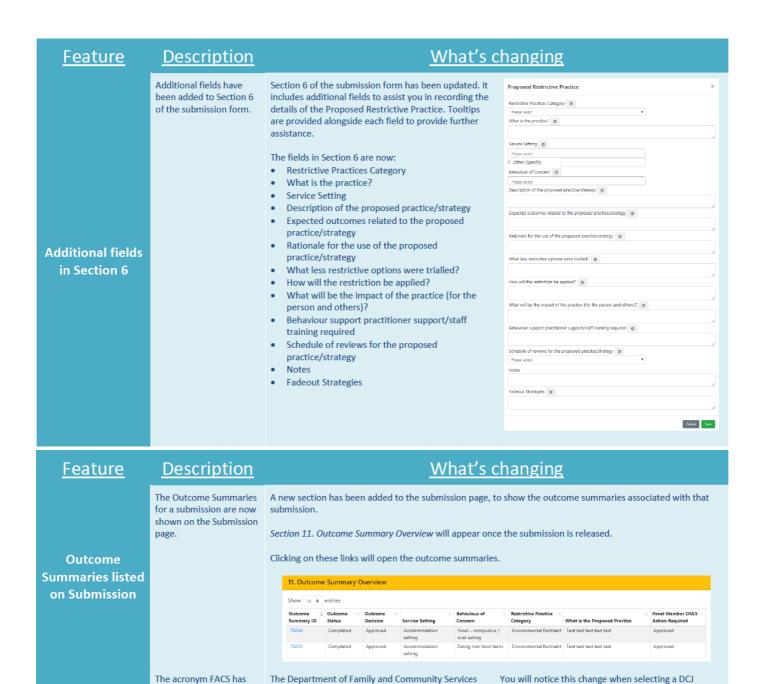


<u>Feature</u>	<u>Description</u>	What's changing			
Accommodation Setting filter	The Dashboard and reports now include an Accommodation Setting filter.	A new dropdown menu has been added to the Dashboard and reports to allow you to filter by the participant's Accommodation Setting. The options are 'Aged Care Facility' and 'Other Accommodation Settings'.	Accommodation Setting All All Aged Care Facility Other Accommodation Settings		
Search field	The search field on each page will now remain in place.	When searching for a submission, outcome or review, your search term and results will remain in place when you open a record. When you click the 'back' button to exit the record, your search will still be on the main page.	Clicking on a menu bar link or refreshing your page will clear the search. This feature will allow you to view all records returned by your search, without having to search again.		
Mandatory Participant Information	Several fields in the Participant record have been made mandatory.	These fields are now mandatory: Aboriginal/Torres Strait Islander (ATSI) Culturally and Linguistically Diverse (CALD) field is required. Primary Disability Accommodation Setting This will allow for better reporting.	You will be prompted to update this information when saving a new or existing participant record, or when creating a new RPA form. Please correct the following error(s) 1. The Aboriginal/Torres Strait Islander (ATSI) field is required. 2. The Culturally and Linguistically Diverse (CALD) field is required. 3. The Accommodation Setting field is required. 4. The Primary Disability field is required.		

<u>Feature</u>	<u>Description</u>	What's changing			
VOOHC Funding	A checkbox has been added to the Participant record to indicate if they are receiving VOOHC funding.	When entering a new Participant, the VOOHC checkbox will appear if the Participant is under 18 years of age. Date of Birth Receiving VOOHC Funding 12/07/2006 Please note that the checkbox will not appear if the Participant's date of birth makes them 18 years of age or over.			
CoS Number	There is now a field to record the Continuity of Service (CoS) ID for non- NDIS participants.	The CoS ID field will be greyed out until the CoS agreement checkbox is ticked. Participants cannot have both and NDIS IS and a Cos ID. Please note that all CoS IDs are in the format ABCDE123456789.			
Primary Practitioner Check	The system will now provide an alert if the Participant's Primary Behaviour Support Practitioner is no longer active in the system.	If the Primary Behaviour Support Practitioner is no longer active in the system, you will get an error when you try to create a submission for the Participant. To resolve this issue, select the new Primary Behaviour Support Practitioner for the Participant from the drop-down list.			



the data you have already entered.

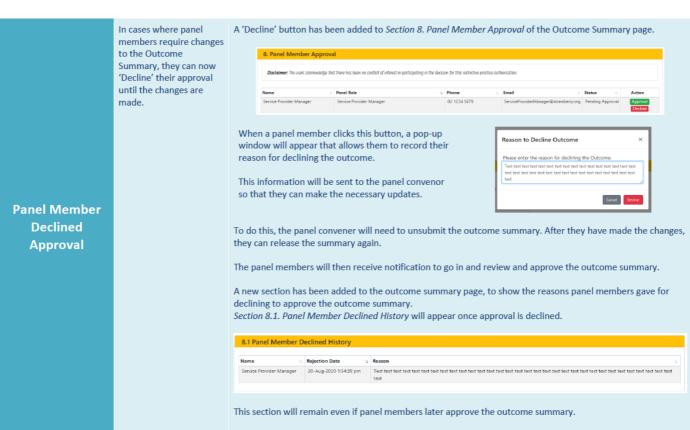


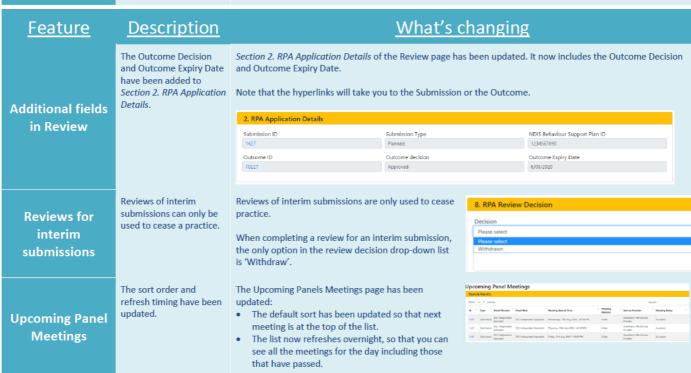
(FACS) is now part of the Department of Communities Independent Specialist to sit on your panel.

FACS is now DCJ

been replaced with DCJ

and Justice (DCJ)







Review of a Restrictive Practice

A Review can occur at any time within the authorisation period. For example, if a restrictive practice is authorised for 12 months, the Panel may decide to hold a Review after 3 months to see how the practice has been impacting the person.

However, a review is not reauthorisation of an authorised practice which is about to expire. Therefore, if authorisation of a restrictive practice is expiring, you need to lodge a new planned submission rather than conducting a review. Watch the Youtube on Review of Authorisation Click Here

For further information refer to the RPA Portal - resources or refer to the NSW Policy or Procedural Guide - Click Here

Please refer to Review of Implementation: Click Here



Introduction to the Child Safe Standards for the VOOHC sector

The Child Safe Standards were recommended by the Royal Commission into Institutional Responses to Child Sexual Abuse and have been adopted by the NSW government. They provide a framework for organisations to create and maintain environments that support children and young people to feel and be safe. They provide a benchmark against which organisations can assess their child safe capability, set performance targets and help organisations address multiple risks.

This webinar will:

- · provide an overview of the Child Safe Standards,
- briefly discuss how the standards overlap with existing Statutory Procedures for Voluntary Out of Home Care and other relevant regulatory and practice standards
- · prompt Voluntary Out of Home Care providers to start thinking about potential gaps in their organisational culture and safety around children

There are two sessions available:

Session 1

Date: 27 October 2020 Time: 10am - 11.30am

Registration: Please register via this link

Session 2

Date: 4 November 2020 Time: 1pm - 2.30pm

Registration: Please register via this link

 $For any inquiries, please \ contact \ \underline{voohc@kidsguardian.nsw.gov.au} \ or \ \underline{childsafe@kidsguardian.nsw.gov.au} \ or \ \underline{childsafe@kidsguardian.nsw.g$



Adult Intellectual Disability Mental Health (AIDMH)ECHO

Adult Intellectual Disability Mental Health ECHO is a NSW Health capacity building initiative that supports healthcare professionals from diverse disciplines and service settings to improve mental health outcomes for people with an intellectual disability. Through participation, healthcare professionals can develop confidence and specialised knowledge to deliver specialised mental health care to adults with intellectual disability within their own local communities.

Audience All healthcare providers who support people with intellectual disabilities. Participants may include Local Health District clinicians, GPs, practice nurses, and allied health professionals in both private and disability sectors across NSW.

ECHO Sessions

Series 1: Every Wednesday 10-11.30 am from 5 August to 7 October 2020 (10 sessions) - Registration closed Series 2: Every Wednesday 10-11.30 am from 21 October to 16 December 2020 (9 sessions) - Registration closed Series 3: Every Wednesday 10-11.30 am from 3 February to 7 April 2021 (10 sessions) - Open for registration

- Each ECHO series will run for 10 weeks.
- Participants are expected to attend each weekly session for 1.5 hours.
- Participants are encouraged to contribute a case presentation during a series.
- · Participants who attend a minimum of 6 sessions will receive a certificate of attendance for CPD points.
- No cost to participate.

For registration click here





Case Study - Abe

Abe is a 28 year old male who resides in a supported independent living environment. Abe also attends a day program which is operated by a different service provider to that of his accommodation service. Abe has three types of restrictive practices in place, two for chemical restraint and one for environmental restraint; these are all documented in his current behaviour support plan which is dated 29 February 2020. Abe's previous behaviour support plan expired on 3 March 2020 and, prior to its expiry, was approved for use at both his home and day program service.

Abe's independent living support provider submits his proposed restrictive practices to an RPA panel on 11 March 2020. The submission is comprehensive and the practices receive planned authorisation for use by his independent living support provider.

In accordance with the NSW RPA Policy and the NSW RPA Procedural Guide RPA panels are able to provide authorisation for up to 12 months for planned submissions. Authorisation however is from the date of the behaviour support plan, not the date of the RPA Panel. In other words, authorisation for a restrictive practice can be provided for up to 12 months from the date the plan was written. This means that Abe's restrictive practices can be approved to 28 February 2021 and is approved for use by his independent living support provider only.

For a variety of reasons Abe's day program service does not put his submission-to a RPA to a panel until 14 September 2020, where it was subsequently authorised. Given behaviour support plans are valid for up to 12 months from the date they were developed, the restrictive practice can only be approved in the day program setting until 28 February 2021 (i.e. approval can only be given for just over 6 months, which align with the expiration of the behaviour support plan).

Furthermore, since Abe's previous plan has expired, the use of restrictive practices at his day-program have been unauthorised and any use of restrictive practice is therefore a <u>reportable incident</u>. This means that all instances of restrictive practices used by his day program service between 3 March 2020 (i.e. the expiry date of his previous plan) and 14 September 2020 (i.e. the date the current practices were approved) need to be reported to the NDIS Commission as reportable incidents.



SPOTLIGHT

Jessica Degrassi

PBS, Active Support & Safeguarding Manager Individual & Community Services, Autism Spectrum Australia DCJ Independent Specialist

How did you get to where you are today?

I first found my passion for the disability sector whilst in university working as a counsellor at a parenting program specialising in supporting parents with intellectual disability. After completing my Masters in Educational and Developmental Psychology I worked many different roles at a local NGO including supporting families navigate the early stages of a disability diagnosis, case management and psychologist. It was whilst working as a psychologist that I found my real passion in supporting individuals with complex support needs, and in particular Positive Behaviour Support.

Positive Behaviour Support has been a passion ever since. I soon started working with Autism Spectrum Australia as a psychologist providing PBS services and consultation to therapists supporting people on the autism spectrum. During this time I supported speech therapists, occupational therapists, social workers, educators and other psychologists to build their knowledge and passion about PBS. Supporting the continued implementation and development of PBS across NDIS services at Aspect instilled additional passions for ensuring that individuals with disability have access to the same rights, choices and freedoms as we all do as well as safeguarding and restrictive practice authorisation.

Over my time at Aspect I have had multiple roles in PBS leadership, management and support of both therapy teams and disability support workers. Particular highlights have included developing and implementing an internal PBS competency and support & supervision framework for Aspect Therapy staff. This has ensured new therapists and behaviour support practitioners have the opportunity to develop and engage in providing the best PBS services for individuals on the autism spectrum. In addition to this having the opportunity to provide workshops and speak at conferences about PBS, complex support needs and support and supervision of behaviour support practitioners both here in Australia and overseas (including APAC and APBS) has been wonderful.

Significantly, however, it has been the opportunity to see people on the autism spectrum lives benefit from the implementation of PBS and supports and strategies that focus on choice, control, dignity, rights and freedoms that has been the greatest highlight. This has gone hand in hand with the opportunity to see restrictive interventions minimised and reduced, and the implementation of better and more robust safeguarding measures for people with disabilities across the sector.

What do you see are the benefits of having the Independent Specialists participating on RPA Panels?

Easy access to independent specialists is key to ensure that restrictive practices are only implemented in the context of good positive and proactive supports. Independent support ensures that the practices and supports can be assessed without bias as being the least restrictive option, whilst meeting necessary best practice guidelines. Independent Specialists come with a knowledge of behaviour support and the implementation of behaviour support plans – we know that change in behaviour and improvements to quality of life occurs when positive supports are reasonable, practical and able to be implemented by those supporting the person with disability. Independent Specialists bring a lot of this knowledge and expertise to support decision making around implementation of restrictive practices.

Do you have any advice or tips for those who may be sitting on or convening an RPA Panel in the future?

Try to be as prepared as possible and ensure the person with disability is kept at the centre of all discussions. RPA processes make decisions which can infringe on a person's human rights – ensuring the person with disability has a voice and representative in these decisions is key. In addition, keep up to date with knowledge and developments in all things restrictive practice, and never be afraid to ask questions and advice from DCJ.



Test your knowledge!

Question 1: A consent letter from the Person Responsible / Public Guardian is dated 1 November 2019. A new Behaviour Support Plan is completed on the 20th February 2020. The Person Responsible / Public Guardian consent letter is still valid. True / False

Question 2: Can a review be used to extend the authorisation period of a restrictive practice?

Question 3: The RPA Panel will decide the duration of a planned Restrictive Practice (no more than 12 months) and any conditions on an authorisation.

True / False



RPA News will be published monthly on the Department of Communities and Justice Restrictive Practices Authorisation web page. If you would like to suggest a colleague or service to be included in Spotlight On... or Provider in Focus, or if you have any questions about restrictive practices authorisation or this newsletter, please email: RestrictivePracticesAuthorisation@facs.nsw.gov.au



Test Your Knowledge Answers:

Q1: False

Q2: A review can never be used to extended the authorisation date of a restrictive practise. A RPA panel must request a review in order to ensure that the recommendations in the outcome summary are being progressed. A review may be used multiple times during the period of authorisation.

Q3: True

Our mailing address is: RestrictivePracticesAuthorisation@facs.nsw.gov.au

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