Swimlane: Parent, significant person, carer, NGO, Community

- 1.1 Start
- Interagency/ Adolescent Case Discussion "ICD"
- Not PSP, refer to EI/ Preservation (Brighter Futures) or close
- End

No

Complete RRA jointly with FSP

Swimlane: DCJ CW, MCW, Helpline, PC

- 1.2 Helpline receive a Report about CYP
- 1.3 Helpline creates ROSH report
- 1.4 Transfer engagement to relevant CSC
- 1.5 CSC Triage Team Decision
- 1.6 CSC weekly WAM -Decision to allocate
- Allocate to CW
- 1.7 CW visit the family
- 1.8 CW complete field assessment inc SARA
- 1.9 SARA outcome
- 1.11 CSC develop Family Action Plan (FAP) with family within 15-45 days of initial RA
- 1.12 referral for FSP case management (Permanency Consultation required)
- Contract manager adds family to PSP spreadsheet
- 1.15 CSC completes RRA every 90 days and review safety assessment as required**
- 1.17 CSC Visit family and complete Closing SA
- 1.18 Close the case *

No / Yes / Defer / Allocate

Safe Low/Mod Risk

Case planning

Risk High/Very High

Risk assessment pathway

** only required following new ROSH report

Safe, safe with plan High/Very High Risk, Feasible to meet Case Plan Goal

*In collaboration (home visit) with FSP

- Case Plan Goal, RSA and RRA Outcome*

Safe, safe with plan, Low/Mod RRA, On target to meet Case Plan Goal

Two consecutive moderate risk assessment to close. This only applies to FSP managed cases.

Safety assessment outcome "safe"

Review safety assessment result is unsafe, then follow the Enter into OOHC process

The risk assessments need to be completed with 30 days of visiting the family, and the FAP needs to be completed within 15 days of the RA.

At any point to support decision making:

- 1.10 A Permanency Consultation
- 1.10 B Group Supervision
- 1.10 C Family Group Conference
- 1.10 D Aboriginal/ Cultural Consultation

Swimlane: FSP CW/ Placement officer

- 1.13 FSP delivers preservation case work
- 1.14 FSP reviews FAP every 90 days
- 1. 19 FSP close the case within 3 month after DCJ closing

Apply extra 3 months if approved by MCW or refer to a step down service

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1.3 SDM SCRPT assessment occurs in ChildStory, generating ROSH report
1.4 Helpline Team Leader approval of ROSH report in ChildStory is required
1.5 Triage Manager Casework (MCW) reviews ROSH Report. Triage CW undertakes further information gathering as required. Outcome is recorded in a Triage assessment in ChildStory
1.6 The CSC Manager Client Services (MCS), Triage and CP MCWs participate in WAM. Casework Specialists (CWS) and Permanency Coordinators may be invited to participate as required. WAM outcomes is recorded in ChildStory. This could also be an Adolescent Interagency Meeting. If outcome is 'close', see 1.17; If outcome is 'allocate', allocation to Child Protection (CP) team caseworker (CW) is recorded in ChildStory
1.7 After a family visit case notes are attached in ChildStory. Completing the field assessment includes the Judgment and Outcomes
1.8 Record field assessment in ChildStory. This includes SDM Safety and Risk Assessment (SARA) and Judgement and Outcomes

1.9 MCW approval of SDM SARA outcome is required in ChildStory
1.10(A) Permanency Coordinator facilitates and records Permanency Consultation in ChildStory1.11 MCW approval of FAP is required in ChildStory. FAP with the Case Plan Goal "Preservation"
1.12 MCS/MCW approves FSP referral. Referral is facilitated by the Permanency Coordinator and recorded in Permanency Consultation in ChildStory. A successful referral is subject to there being an available PSP Preservation Package for that area and subject to PSP eligibility rules
1.14 The FSP now has carriage of the FAP and reviews it every 90 days or more frequently, if required. Outcome of FAP reviews provided to FACS by FSP in ChildStory. 1.15 FACS statutory role is to conduct SDM Risk Reassessment (RRA), MCW approval of RRA required in ChildStory. Case plan goal is preservation
1.17 CSC visits family to conduct SDM Closing Safety Assessment. MCW approval of SDM SARA outcome is required in ChildStory.
1.18 MCW closes the engagement in ChildStory. Alternatively, refer to a step down service (e.g. Brighter Futures)